CHC33021
Certificate III
in Individual Support (Ageing)

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Our Mission
& Vision

Our Mission

Through registered training we deliver qualifications that are quality, through our intuitive service we improve people performance and capabilities on the job.

Our Vision

We develop people, we improve business.

About the
Qualification

This qualification prepares you to work in community, home or residential care settings as part of a multi-disciplinary team, providing person-centred support to older people. It includes theory, practical training, and 120 hours of mandatory work placement.

Career Pathways

→ Aged Care Worker
→ Personal Care Worker
→ Support Worker
→ Home Care Assistant
→ Respite Worker
→ Community Care Worker
→ Assistant in Nursing

Course Structure

The course is delivered over 30 weeks with 2 classroom days per week plus work placement blocks.

Units of
Competency

Unit Code	Unit Title	Type
CHCCCS031	Provide individualised support	Core
CHCCCS038	Facilitate the empowerment of people receiving support	Core
CHCCCS040	Support independence and wellbeing	Core
CHCCCS041	Recognise healthy body systems	Core
CHCCOM005	Communicate and work in health or community services	Core
CHCDIV001	Work with diverse people	Core
CHCLEG001	Work legally and ethically	Core
HLTINF006	Apply infection prevention and control	Core

Units of
Competency

Unit Code	Unit Title	Core/Elective
HLTWHS002	Follow safe work practices	Core
CHCAGE011	Provide support to people living with dementia	Group A
CHCAGE013	Work effectively in aged care	Group A
CHCPAL003	Deliver care services using a palliative approach	Group A
CHCCCS044	Person-centred behaviour supports	Elective
CHCCCS001	Address the needs of people with chronic disease	Elective
HLTAID011	Provide First Aid	Elective

Entry
Requirements

- 18 years of age (required for placement)
- Valid Police Clearance
- Influenza and COVID-19 vaccinations or exemption
- Basic computer skills
- LLN skills at approximately AQF Level 3

Work
Placement

Work placement consists of 120 hours completed across two workplace blocks. SSI supports students in securing suitable placements in approved aged care settings.

Assessments

Assessment includes written tasks, online quizzes, practical demonstrations, scenario responses and workplace evidence.

Funding &
Fees

This program is funded for eligible learners. Due to high demand and limited places, early enrolment is strongly recommended.

The student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as resource fees.

Frequently
Asked Questions

▶ Do I need to arrange my own work placement?

No. SSI assists with arranging all work placements.

▶ What vaccinations do I need?

You must have your annual influenza vaccination and COVID-19 vaccinations unless exempt.

▶ Can I work while studying?

Yes. The schedule supports part-time work. However, you need to tell us if you are working more than 20 hours per week. Talk to your trainer about this.

▶ What support is available?

LLN support, study support, career planning and trainer access.

▶ Is AI allowed in assessments?

AI may be used as a support tool, but final work must be your own. You should indicate if you have used AI in your assessments.

▶ Do I need to attend all classes?

The Government funding requires you to plan to attend all sessions. You must attend at least 80% of sessions.

▶ Do I need good IT skills to participate in the course?

You will use laptops to complete assessments and access to some resources on the Internet. Talk to us about our IT skills development course.

For Further
Information

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